





2,568,933

6.118.079

00:23:41

209,203 Returning

Visitors

Visits

# www.unep.org

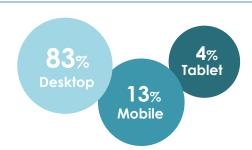


since last month





**1**2% since last month



10.7% **Total Fans** from last month

190,623 Total Fans

166% from last month

6,802,734 People saw **UNEP's** messages

Top Post: **UNEP Champions of the Earth** recap Video 3.545.830 readers. 632,831 video views & **Total Reach** 38,546 Likes/Comments/ Shares 58% male, 24% aged between 18-34

445,770 Total Followers

2.8% 7.4M **Total Followers** from last month **IMPRESSIONS** By UNEP Tweets

Top Tweet: The week in wildlife images via @quardianeco 447 retweets 932 favourites





7%

14.6% **Total Views** from last month **Total Subscribers** 

31,385 Total Views

Followers compared to previous month: 17%

Top Video: The Antarctic **Ozone Hole** 10,161 views

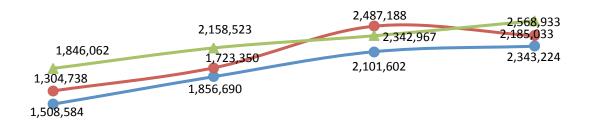






Month	Total visits	Average per Day	Average Visit  Duration
Oct-15	2,568,933	85,63 I	0:23:41
Sep-15	2,343,224	73,225	0:21:29
Aug-15	2,185,033	68,282	0:19:35
Total for last three months	7,097,190		

# Total monthly visits compared to the previous years





### **KEY FACTS**

Total visits year to date: 23,610,956

Visits compared to previous month 10%

Wednesday was the most active and Saturday the least active day

Average visits per visitor 1.54 Compared to previous month 10%

### \* Bounce rate

the percentage of visitors to a particular website who navigate away from the site after viewing only one page.



Month	Total visitors	Daily average	Peak day
Oct-15	1,664,616	55,487	7-Oct
Sep-15	1,370,662	45,688	13-Sep
Aug-15	1,223,407	40,780	30-Jul
Total visitors for last 3 months	4,258,685		

# Most popular browsers used by visitors

Browser	% of total
Chrome	46.78%
Internet Explorer	17.88%
Firefox	14.35%
Safari	11.87%
Opera Mini	3.24%
Android Browser	1.42%
UC Browser	1.04%
Edge	1.02%
Safari (in-app)	0.75%
Opera	0.07%

Source: Google Analytics

### **KEY FACTS**

Total visitors year to date: 14,249,366

Visitors compared to previous month 21%

Returning visitors compared to previous month 12% •

Source: Webtrends

UNEP visitors by age group

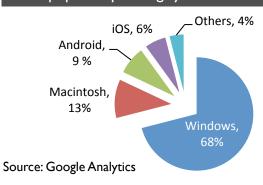
25-34 - 32.36% 18-24 - 28.44%

35-44 - 18.40% 45-54 - 10.20%

55-64 - 6.43%

65+ - 4.18%

Most popular operating systems used by visitors



61% of UNEP

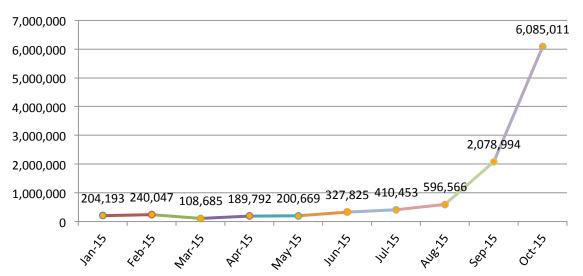
audience is between

ages 18-34 years

Source: Webtrends



### Uploads trends from Jan 2015 to date



	Most updated sites	Uploads	% Uploads
I	http://www.unep.org/resourceefficiency/	1,451,685	24%
2	http://www.unep.org/esm/	633,575	10%
3	http://www.unep.org/10YFP/	608,014	10%
4	http://www.unep.org/yearbook/	452,618	7%
5	http://www.unep.org/Civil-Society/	142,351	7%
6	http://www.unep.org/ecosystemmanagement/	138,666	2%
7	http://www.unep.org/post2015/	121,669	2%
8	http://www.unep.org/ieacp/iea/greeneconomy/	102,355	2%
9	http://www.unep.org/chemicalsandwaste/	77,702	1%
10	http://www.unep.org/climatechange/	74,518	1%

### **KEY FACTS**

Total uploads this month were 6,085,011 compared to the baseline 5695%

Baseline: 105,000

### Content types

- Html (html, css, js, asp, aspx)
- Images (jpg, png, gif)
- Documents (doc, xls, ppt)
- Videos (avi, mov, mp4, flv)

## \* Uploads

Uploaded files indicate the content that has changed on the website either through updates to existing content or insertion of new content types including pages (html, asp, aspx files), documents (pdf, .doc, .docx) and images (jpeg, gif, e.t.c)

Source: Webtrends





# Top 20 most Visited Microsites this Month WED - Global **UNEP Annual Report 2013** Climate Change Resource Efficiency **DEWA Experts** Regional Office for Africa (ROA) **GEO** Climate and Clean Air Coalition (CCAC) **Green Economy** UNEP and the Post-2015 Agenda Disasters and Conflicts **Environmental Education and Training Transport** Chemicals and Waste **UNEP Year Book Report** Governing Council (GC) **IEA Community Platform** 18 The Partnership for Clean Fuels and Vehicles (PCFV) Regional Seas

Source: Webtrends



Top listed websites based on Google ranking using the search term "UNEP":

- I. UNEP
- 2. UNEP Finance Initiative: Innovative financing for sustainability
- UNEP-World Conservation Monitoring Centre (WCMC)
- 4. UNEP/GRID-Sioux Falls
- 5. GRID-Arendal
- 6. Celebrate the Billion Tree Campaign
- Forside UNEP DTU PARTNERSHIP
- 8. Great Apes Survival Partnership GRASP
- UNEP DHI Partnership Centre on Water and Environment
- UNDP-UNEP Poverty-Environment Initiative: UNPEI

### \* Microsite

A microsite is a separately promoted part of a larger website. A microsite is designed to meet separate objectives and has a separate web address (or Uniform Resource Locator) as its home page. Typically, a microsite resides on the same web server and reflects the branding and overall visual design of the larger site with which it is associated.





# **COUNTRIES**

Тор I	0 Countries this Month		
	Country	New Users	% of Total
1	United States	33,570	16.35%
2	India	14,447	7.04%
3	United Kingdom	13,876	6.76%
5	Canada	7,983	3.89%
4	Kenya	7,492	3.65%
7	Australia	6,897	3.36%
6	France	6,172	3.01%
8	Germany	5,541	2.70%
9	Philippines	5,494	2.68%
10	Switzerland	3,332	1.62%

Тор I	0 Cities this Month		
	City	New Users	% of Total
1	London	4,552	2.22%
2	New Delhi	4,259	2.07%
3	Nairobi	3,127	1.52%
4	New York	2,790	1.36%
5	Sydney	2,585	1.26%
6	Paris	2,161	1.05%
7	Quezon City	1,855	0.90%
8	Geneva	1,779	0.87%
9	Washington	1,571	0.77%
10	Bangkok	1,209	0.59%

### **KEY FACTS**

The website reached 229 countries and 10670 cities this month.

Northern America was the continent with most visits at (20%), Western Europe was second (11%) and Southern Asia third (10% of total visits)

Source: Google Analytics





Тор	Top 10 Referring Domains this month			
	Domain	Visits	% of total visits	
1	Direct Traffic	1,702,312	66%	
2	google.com	192,860	8%	
3	google.co.in	91,218	4%	
4	google.co.uk	32,884	1%	
5	google.co.ph	23,311	1%	
6	Bing.com	21,870	1%	
7	google.com.mx	19,112	1%	
8	google.ca	18,131	1%	
9	google.com.au	15,269	1%	
10	Google.fr	15,005	1%	

**KEY FACTS** 

Google remains the top referral to the UNEP website

## \* Direct Traffic

Represents traffic to the web site with no referrer either due to:

- the visitor typed the domain name directly into their browser,
- the visitor bookmarked the site, or
- the visitor clicked on an email, shortcut, or other direct link

### \* Referring Domain

A website that refers a visitor to your site by linking to it.

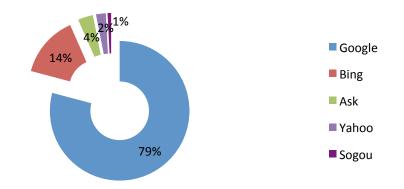
Source: Webtrends





#### Top 10 search terms this month 4,425 unep world environment day 1.672 biodiversity pdf 1,024 africa water 902 Black sea 679 566 wed solid waste management 431 solid waste management pdf 406 environment day 403 biodiversity 400

# Top search engines used to reach www.unep.org



Source: Webtrends

### **KEY FACTS**

Over 190,021 search terms

Top 5 search terms last month

- I. unep
- 2. biodiversity pdf
- 3. world environment day
- 4. Black sea
- 5. rio declaration

### \* Search term

The terms or phrases a visitor used to find your site using any search engine



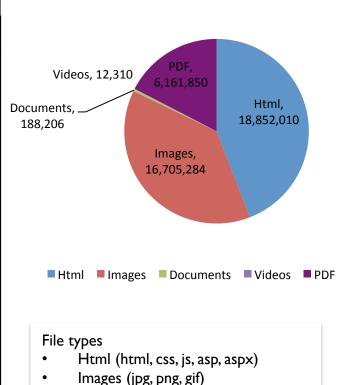


# Top 10 Publications this Month Title The United Nations Environment Programme and the 2030 Agenda Global Action for People and the Planet The financial system we need, The UNEP inquiry Report Uncovering pathways towards an inclusive green economy A summary for leaders **UNEP Year Book 2014** Global Waste Management Outlook International Trade in Resources - A biophysical assessment **UNEP Annual Report 2014** Policy Coherence of the Sustainable Development Goals - A Natural Resource Perspective Our Planet: Making Our Future Chemical-Safe The role of forests in a green economy transformation in Africa

Source: Piwik

### **KEY FACTS**

### Top file types downloaded this month



Documents (doc, xls, ppt)

Documents (doc, xis, ppt)

Videos (avi, mov, mp4, flv)

Source: Webtrends





# **SOCIAL MEDIA OVERVIEW**

#	English	<u></u>	10.7%	190,623
ч,	French	<u>1</u>	2.6%	10,465
	Spanish	<u></u>	2.1%	3,870
	Russian	<u></u>	16%	961
	Tunza	<u></u>	1.1%	11,504
	ROWA	1	5.6%	1,232

•	English	Û	2.8%	445,770
	French	Û	13.3%	3,688
	Spanish	û.	4.4%	2,611
	Russian	Û	3.4%	4,171
	ROWA	Û	2,4%	5,153
You Tube	<u> </u>		<b>7</b> %	4,351
	<u> </u>		<b>17</b> %	18,625

### **KEY FACTS**

Total followers across all platforms 3,461,895

Compared to previous month 0.8% 1



Highest follower growth this month was seen on English Facebook at 10.7% and Instagram, at 17%.

Follower growth also seen on French Twitter, English Twitter, Russian Facebook, Russian Twitter, WeChat and YouTube.









# **SOCIAL MEDIA ANALYSIS – SEPTEMBER 2015**

### **TWITTER**

This month, UNEP's Twitter account recorded a 2.8% increase in followers from 433,682 to 445,770. This growth is mainly attributed to more frequent tweeting to accommodate a larger percentage of UNEP's diverse audience and engagement with accounts whose following is based on a similar mandate as that of UNEP's.

In addition to the UNEP's audience, review of analytics data informed that UNEP's Twitter audience is likely to engage with positive and informative news on the now adopted SDG's, climate change, marine wildlife, calls to engage in free online courses and climate pledge submissions from different countries ahead of COP21.

#### What worked:

- + News on renewables
- + UN observance content
- + INDC submission news
- + News on climate change
- + #DidYouKnow tweets
- +UN 70 celebration
- +Call to register for Marine Litter MOOC

### What did not work:

- + Text-only Tweets
- + Images of press conferences

### **FACEBOOK**

This month Facebook account recorded a 10.7% increase in followers bringing the total number of fans from 179,314 to 190,623. This continued, strong increase in numbers is mainly attributed to a change in the nature of posts to fit users' preferences based on ongoing audience behavior analysis as well as increase in shareable and interactive video posts. The new approach features more interactive posts with news and videos resulting in the greatest user engagement. Additionally, UNEP's social media team has focused on ensuring any substantive or supportive comments on posts are replied to in a timely manner, which creates a stronger connection with followers.

Creative uses of the platform to fuel post sharing is a contributor to the growth of UNEP's Facebook audience and development of highly sharable, non event-related content will be key to continue such growth.

### What worked:

- +Environmental and wildlife news
- + Reports
- +Videos
- +UNEP Champions of the Earth recap video
- + Sustainable Development Goals posts
- +UN 70th Anniversary celebration posts
- +Call to register for Marine Litter MOOC

### What did not work:

- + Posts without strong accompanying images
- + News reporting that does not add value through the most sharable aspects of news/reports





# **SOCIAL MEDIA BENCHMARKS**

# UNEP TWITTER FOLLOWERS COMPARED TO OTHER AGENCIES (As per October 23rd)

AGENCY	FOLLOWERS
UN	5,187,221
UNICEF	4,772,514
WWF	2,682,639
WHO	2,057,205
World Bank	1,581,378
Green Peace	1,462,283
WFP	1,052,012
UNDP	803,016
UNEP	445,770
UNFCCC	226,260
FAO News	174,918
IPCC	63,902
WMO	21,013
WRI Climate	13,749

UNEP's position remains constant despite 2.8% increase in followers.

# UNEP FACEBOOK FOLLOWERS COMPARED TO OTHER AGENCIES (As per October 23rd)

AGENCY	FOLLOWERS
UNICEF	5,438,001
WWF	2,515,783
Green Peace	2,335,297
WHO	2,477,009
UN	1,864,069
World Bank	1,860,802
UNDP	1,101,272
FAO	712,264
WFP	686,187
UNEP	190,623
UNFCCC	135,737
WRI	97,123
WMO	43,960
IPCC	15,009

UNEP's position remains constant despite 10.7% increase in followers.





# FACEBOOK OVERVIEW

UNEP has a total of 190,623 fans on Facebook as of October 23, 2015. This month 6,802,734 people saw UNEP's information from 78 posts

#### TOP POST THIS MONTH (shared on Saturday 3 October 2015) 3,545,830 People Reached Published by unepweb@unep.org (?) - October 3 at 5:02pm - @ 632,831 Video Views Last Sunday, UNEP honoured the Champions of the Earth. The five 38.546 Likes, Comments & Shares individuals and organizations awarded - Bangladesh's HE Sheikh Hasina, National Geographic, Natura Brasil, Paul Polman and the Black Mamba 35,470 3,087 32,383 Anti-Poaching Unit - made for an inspiring evening in New York. The On Post event was hosted by UNEP Goodwill Ambassador lan Somerhalder and Nikki Reed, with UNEP Goodwill Ambassador Gisele Bündchen taking 1,078 131 part in the awards ceremony. So how did it go? Watch, find out and pass On Post On Shares on their stories of environmental action! #UNEPChampions 1,998 1,914 On Post On Shares Shares 326,017 Post Clicks

#### Source: FB Insights

Link Clicks

### **KEY FACTS**

### **October 2015 Summary**

Fans: 190,623

Posts: **78** 

Total reach: 6,802,734

Comments: **4,299** 

Shares: **15,357** 

Likes: **98,765** 

Link clicks: 3707

Video views: **968,452** 

New fans: 11,309

Engagement rate: 2.8%

Last month UNEP reached 2,574,336 people through 87 posts, and gained 6,602 new fans, with a 2.8% engagement

### Best day of the month

Saturday 3 October 2015 UNEP reached 3,545,830 unique individuals.

### Key data on this day

Champions of the Earth recap video



in Like

**UNEP Champions of the Earth Gala** 

Share

3.545.830 people reached

3k Likes 106 Comments 1.9k Shares

Comment

Boost Unavailable

**77,001** Clicks to Play

NEGATIVE FEEDBACK

224 Hide Post

1 Report as Spam

54 Hide All Posts

35 Unlike Page

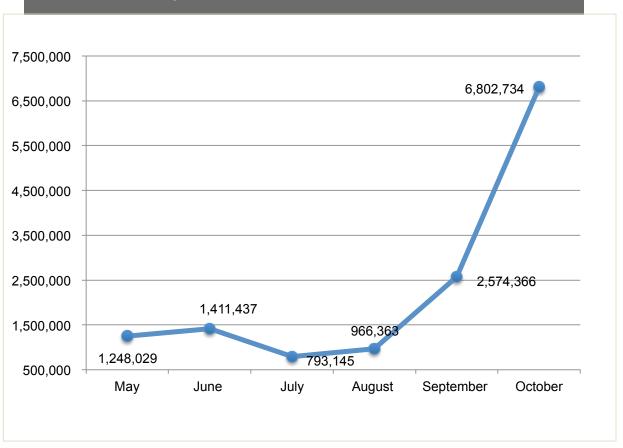
248,960

Other Clicks



# **FACEBOOK MONTHLY REACH**

### NUMBER OF UNIQUE PEOPLE REACHED OVER THE LAST 6 MONTHS



Source: FB Insights

### **KEY FACTS**

Total number of unique people reached since May 2015:

13,796,074

Average number of people reached per post since May 2015 **29.044** 

This is the highest ever recorded reach on UNEP Facebook

#### NUMBER OF POSTS SHARED

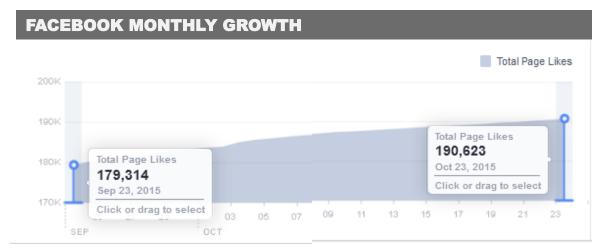
Month	No. of posts
OCTOBER 2015	78
SEPTEMBER 2015	87
AUGUST 2015	65
JULY 2015	65
JUNE 2015	97
MAY 2015	83
TOTAL POSTS	475

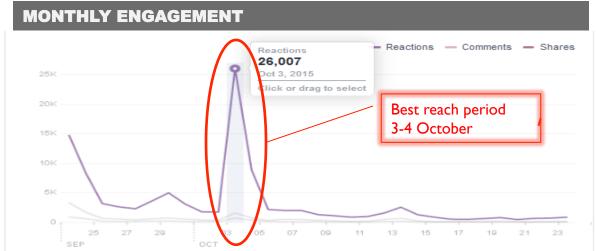
\* **Reach** is the total number of estimated unique fans that saw any post from UNEP.





# FACEBOOK MONTHLY GROWTH AND ENGAGEMENT





Source: FB Insights

### **KEY FACTS**

UNEP Facebook page continues to maintain momentum in growth, recording a significant percentage increase in followers with audience-optimised posts, featuring captivating images with explanatory text.

Fans compared to previous month 10.7% 1



**Best reach period 3-4 October 2015** Champions of The Earth recap video recorded a reach of 3,545,830 unique users.

\* Reach is the total number of estimated unique fans that saw any post from UNEP.

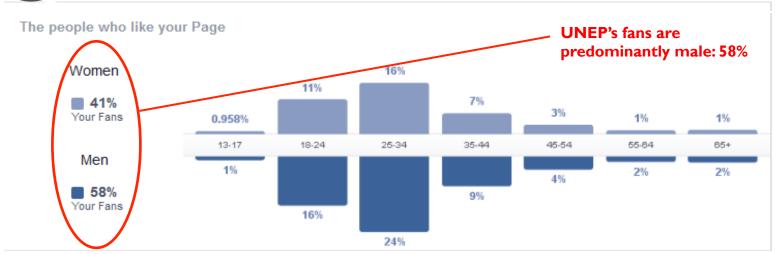
\* **Engagement rate** is the percentage of people who saw a post and liked, shared, clicked or commented on it. Monthly engagement rate can be used as a benchmark to measure how posts perform on a daily/ weekly basis.

Eng.Rate = (Engaged users/Reach) \*100

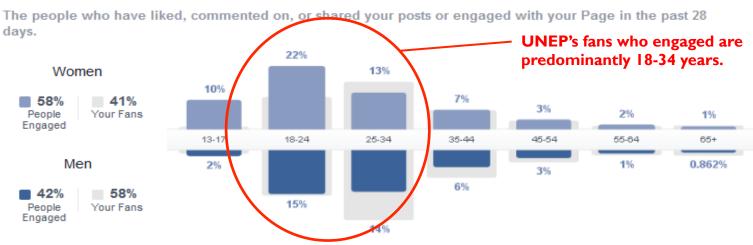




# **FACEBOOK DEMOGRAPHICS**



SOURCE: FACEBOOK INSIGHTS



**SOURCE: FACEBOOK INSIGHTS** 





# **FACEBOOK FANS - COUNTRIES, CITIES AND LANGUAGES**

Country	People Enga	City	People Enga	Language	People Enga
Bangladesh	16,419	Dhaka, Dhaka Division,	10,295	English (US)	34,186
United States of America	6,746	Chittagong, Chittagong	1,305	English (UK)	10,016
Brazil	6,370	São Paulo, SP, Brazil	1,092	Portuguese (Brazil)	6,255
India	3,074	Mexico City, Distrito Fe	672	Spanish	4,871
Mexico	2,945	Sylhet, Sylhet Division,	633	French (France)	3,323
Italy	2,248	London, England, Unite	605	Italian	2,136
France	2,181	Nairobi, Kenya	578	Spanish (Spain)	1,694
United Kingdom	2,136	Dubai, United Arab Emi	551	German	1,142
Canada	1,335	Riyadh, Riyadh Region,	505	Romanian	603
Philippines	1,334	Kuala Lumpur, Malaysia	426	Portuguese (Portugal)	597

Source: FB Insights





# **FACEBOOK BENCHMARKS**

Page			Total Pa	age Likes	From Last Wee	Posts This Wee	Engage	ement This Week
1	unicef@	UNICEF	5.4m		▲ 0.5%	20	268.9K	
2	WWF	WWF	2.5m	_	▲ 0.3%	18	68.3K	_
3	World Health Organization	World Health Organizati	2.5m	_	▲ 0.5%	23	31.7K	-
4	G	Greenpeace International	2.3m	_	▲ 0.2%	27	109K	
5	WORLD BANK	World Bank	1.9m	_	0%	32	5.9K	I .
6	UNEP	UNEP	191.2K	I .	▲ 0.8%	23	3.6K	I
7	UNITED	United Nations	1.9m	_	▲ 0.4%	46	33.4K	-
8		United Nations Develop	1m	-	▲ 0.6%	47	17.5K	•
9	<b>F</b>	Food and Agriculture Or	712.3K		▲ 0.5%	12	7.5K	1
10	<b>(4)</b>	World Food Programme	686.2K	•	<b>▲</b> 4,149.5%	5	251	1

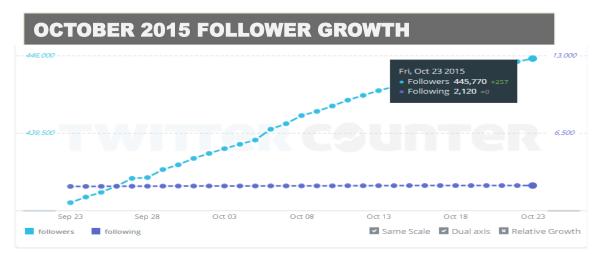
Source: FB Insights

UNEP's position remains constant despite increase in likes and engagements. \*statistics comparison is in real-time last month.





# TWITTER OVERVIEW



#### SOURCE:TWITTERCOUNTER.COM

# **TOP TWEETS THIS MONTH**

UN Environment @UNEP - Oct 4

The week in #wildlife images from
@guardianeco: ow.ly/SZg48 Owen
Humphreys/PA





#### **KEY FACTS**

### **October 2015 Summary**

Followers: 445,770

Tweets: 498 (13 per day)

Replies: I.4K (46 per day)

Mentions: 6.4K

Retweets: 18.5K (598 per day)
Favourites: 14.3K (461 per day)
Impressions: 7.4M (239K per day)

New followers: **12,088** Engagement rate: **1.0%** 

### Top tweets of the month

447 Retweets 932 Favourites 370K Impressions

The week in #wildlife images from @guardianeco: ow.ly/SZg48 Pic; Owen Humphreys/PA

Tweeted on 4 October 2015

### 21 Retweets 17 Favourites 629K Impressions

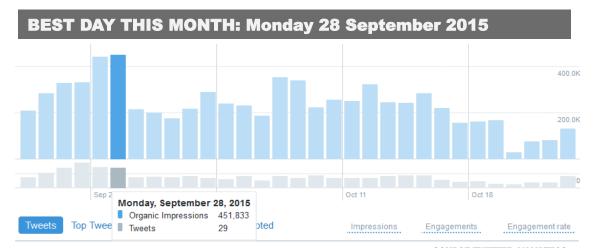
RT @unfccc: The Gambia submits its #climateaction plan ahead of #COP21 bit/ly/

1KFO7Gm #INDC #Action2015 Tweeted on 29 September 2015

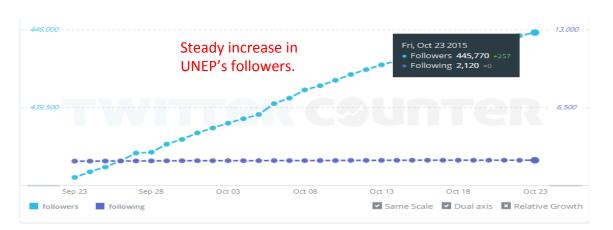




# TWITTER OVERVIEW



#### SOURCE:TWITTER ANALYTICS



SOURCE:TWITTER COUNTER

### **KEY FACTS**

## Best day of the month

Monday, 28 September 2015 UNEP recorded 451,833 impressions mainly attributed The Gambia's INDC submission.

## Key data on this day

- Buzz about COP21
- Tweets on submitted INDCs
- Champions of the Earth awards roundup
- Champions of the Earth live coverage

Impressions compared to previous month -5.1%
Followers compared to previous month

2.8% 

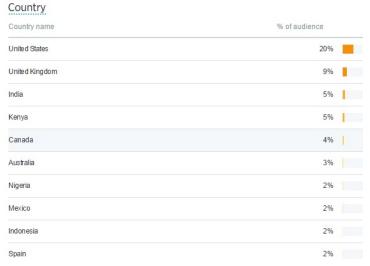
reliable to previous mo

\* Impressions - Twitter Analytics defines impressions as the number of times people saw a tweet on Twitter.



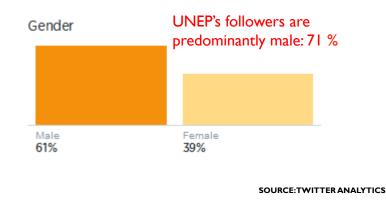


# TWITTER DEMOGRAPHICS AND LOCATIONS





### Interests Interest name % of audience Business and news Politics and current events 84% Business news and general info 78% Tech news 65% Science news Movie news and general info Technology Financial news Government Business and finance







# **INSTAGRAM OVERVIEW**

# **OCTOBER TOTALS (September 24- OCTOBER 24)**



### **KEY FACTS**

### **September 2015 Summary**

Followers: **18,625** 

Likes: 7,5 | I

Posts: 17

Comments: 67

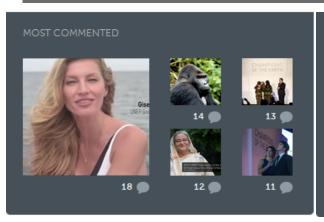
New followers: 2,764

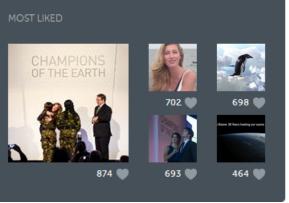
Un-followers: 349

Followers compared to previous month

17% 🁚

# **TOP MEDIA THIS MONTH**





# Top media of the month

<u>693 likes</u>

UNEP Goodwill Ambassador @gisele congratulates majority-female Black Mamba Anti-Poaching Unit on their #UNEPChampions Award.

#UNEP #wildlife #conservation #environment #environnement #environmental #eco #medioambiente #mediambient #meioambiente

Source: Iconosquare





#### YOUTUBE ACTIVITIES THIS MONTH Average view duration Watch time Minutes Minutes 1:48 🔺 56,557 ▼ Views 31,186 ▼ Dislikes Videos in playlists Subscribers Likes Shares 282 🛦 44 585 🛦 192 🛦 179 🛦 Show.

#### TOP 10 VIDEOS VIEWED THIS MONTH

Top 10 Videos Browse all content

Video	Watch time (minutes) $_{ ext{@}}$	Views @	Likes @
The Antarctic Ozone Hole From Discovery to Re	10,161 (18%)	1,659 (5.3%)	0
Ozone Song	4,606 (8.1%)	1,735 (5.6%)	6
Seven Billion Dreams. One Planet. Consume with	4,121 (7.3%)	3,476 (11%)	34
HE Sheikh Hasina, 2015 Champion of the Earth	3,105 (5.5%)	2,461 (7.9%)	52
A Bottle's Odyssey	2,499 (4.4%)	2,736 (8.8%)	2
Black Mamba Anti-Poaching Unit, 2015 Champio	1,952 (3.5%)	1,534 (4.9%)	14
Preventing Our Oceans from Becoming Dumps	1,898 (3.4%)	634 (2.0%)	4
Captains of Spaceship Earth, Eye on Earth Summ	1,809 (3.2%)	1,269 (4.1%)	15
Briefing on the State of the Environment	1,617 (2.9%)	129 (0.4%)	0
Paul Polman, 2015 Champion of the Earth	1,484 (2.6%)	1,044 (3.3%)	4

### **KEY FACTS**

### **October 2015 Summary**

Subscribers: 4,351

Views: **31,185** 

Minutes watched: 56,558

New Subscribers: 282

Last month UNEP recorded 36,737 views, 61,436 minutes watched and a gain of 166 new subscribers

\*YouTube recently changed its analytics algorithm, prioritising watch time over views and lifetime views on each video

Subscribers compared to previous month 7%

Views compared to previous month 15%

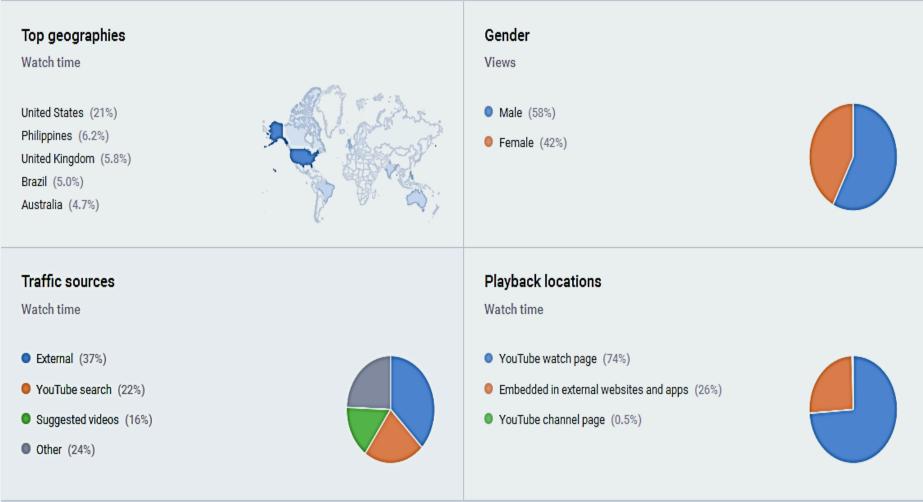
### New in Top 10 videos

- The Antarctic Ozone Hole 10,161 minutes
- Seven Billion Dreams One Planet Consume With Care 4,121 minutes
- Black Mamba Anti-Poaching Unit, 2015 Champions of the Earth 1,652 minutes





# YOUTUBE DEMOGRAPHICS







# **SOCIAL MEDIA - LANGUAGES**

### CHINESE

## **WeChat Top post**



#### 22 October 2015

Massive Open Online Course (MOOC) on marine litter call to register for course.

12,105 Reach 1476 RT

### Sina Weibo Top post

从这个角度来思考,你又觉得整个森林价值几何呢?或者一片红树林沼泽?一片草原?从 》 美学的角度来看,这些环境资产,如同许多艺术作品一样,是无价的。强力转发执行主任 @阿奇姆施泰纳 这篇专栏文章 《我们的环境价值几何》。

#### @阿奇姆施泰纳

今年5月,梵高所绘的法国南部景观遗迹—阿利斯康的秋天画作,拍卖超过六千六百万美元,接近最有史以来最为高昂的景观画。如果六千六百万美元能让你买一副画着一排白杨树的画,你觉得一排白杨树值多少钱呢?我们的环境价值几何?答应大家的TIME杂志中文版文章来了,戳这里:





执行主任《时代》杂志专栏 | 我... 今年5月,梵高所绘的法国南部 观遗迹—阿利斯康的秋天画作,护

10月13日 16:50 来自 微博 weibo.com 10月13日 16:55 来自 微博 weibo.com

阅读 15.6万 推广 转发 51 评论 3 凸 3

### 13 October 2015

UNEP ED Achim Steiner's article: How much does our planet mean to us? *Reach: 156,000 unique* 

users

Shares: 51

Likes & comments: 6



### **NEW FOLLOWERS**

Sina Weibo: 1,938

QQ: -2998 Renren: -88 WeChat: 1,299

### CHINESE CONTENT HIGHLIGHTS

#### WHAT WORKED

- Posts on popular campaigns including the International Lead Paint Prevention Week
- Posts calling users to register for UNEP's MOOC on marine litter
- Posts on popular articles including UNEP ED Achim Steiner's article
- Increase in number of posts

Fans on **WeChat** and **Sina Weibo** continue to rise. Slight decrease in **QQ** audience. This is because social media users continue to move to WeChat.

RenRen audience numbers continue to drop due to decrease in use of platform by users as well as popularity. The possibility that RenRen might be phased out as a Chinese social media platform remains.





### **SOCIAL MEDIA - LANGUAGES**

# **FACEBOOK**

Total audience: 96 I

Total Posts: 33

Total Reach: 18,446 New likes: 141

Vs 64 posts, 17.5K Reach and 131 new likes last

**RUSSIAN** 

**FRENCH** 

month

Total audience: 10,465

Total Posts: 101

Total Reach: 48,358K

New likes: 266

Vs 103 posts, 30K reach and 217 new likes last

month

Total audience: 3,870 SPANISH

Total Posts: 10

Total Reach: 4,684K

New likes: 80

Vs 17 posts, 7.5K Reach and 68 new likes last

month

Total audience: 1,232

Total Posts: 287
Total Reach: 10.9K

New likes: 65

Vs 194 posts, 63.2K Reach and 41 new likes last

month

# **TWITTER**

Total followers: 4,171

Total Tweets: 678 RUSSIAN

Total Impressions: **92.5K**New followers: **138** 

Vs 314 tweets, 40.1K Reach and 587 new

followers

Total followers: 3,688

Total Tweets: 192

FRENCH

Total impressions: **165.5K**New followers: **433** 

Vs 104 tweets 149.3K Reach and 348 new

followers last month

Total followers: 2,611 SPANISH

Total Tweets: 40

Total Impressions: 25.8K

New followers: III

Vs. 44 tweets, 22.5K Reach and 100 new followers

last month

Total followers: 5,153

**UNEP ROWA** 

Total Tweets: 260

Total Impressions: 91.8K

New followers: 123

Vs 195 tweets, 34.5K Reach and 239 new

followers last month

# LANGUAGE CONTENT HIGHLIGHTS

Top Tweet earned 4,737 impressions

Le communiqué de presse sur le rapport de synthèse des #INDCs est disponible:

bit.ly/1ScXjov #COP21

pic.twitter.com/aQOXCayKSF @CCNUCC

Rapport d'agrégation des Plans d'action Climat Nationaux

#INDCs #COP21



**t**7-17 ★9

Top Tweet earned 11K impressions

[VIDÉO] Comprendre les enjeux de la #COP21 en dix chiffres lemonde.fr/cop21

/video/20... via @lemondefr pic.twitter.com/PbNPDdkx85







### **WEB**

**Bounce Rate:** The percentage of visitors to a particular website who navigate away from the site after viewing only one page.

**Direct Traffic:** Represents traffic to the web site with no referrer as one of the following: I) the visitor typed the domain name directly into their browser, 2) the visitor bookmarked the site, 3) the visitor clicked on an email, shortcut, or other direct link

**Page Views:** An instance of an Internet user visiting a particular page on a website.

**Referring Domain:** A web site that refers a visitor to your site by linking to it.

**Visitors:** The number of inferred individual people (filtered for spiders and robots), within a designated reporting timeframe, with activity consisting of one or more visits to a site.

**Visits:** An instance of an Internet user visiting a particular page on a website.

### SOCIAL MEDIA

Engagement Rate: Is the percentage of people who saw a post and liked, shared, clicked or commented on it. Monthly engagement rate can be used as a benchmark to measure how posts perform on a daily/weekly basis.

Eng.Rate = (Engaged users/Reach) \*100

Fans: Users who "like" a particular page

**Followers:** Users who have subscribed to your Twitter updates and will see your Tweets show up in their news stream.

**Replies:** Replies are mentions that start with the @handle of a specific user you're engaging.

**Retweet:** A retweet is when a user shares a post of another user with their followers. Twitter enables this action with their "retweet" button.

Impressions: Is the *potential* number of users that saw the tweet. E.g. if you have 2,000 followers and send the same message two times, your reach is 2,000 but impressions is 4,000 - because those 2000 people could potentially have seen the message twice.

**Reach:** Is the total number of estimated unique Twitter users that saw a tweet from UNEP.

Tweets: Any message you send out to your followers.

