





2,584,348

5,770,348

00:22:22

210,624 Returning

Visitors

Visits

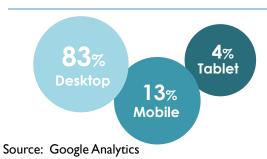
www.unep.org



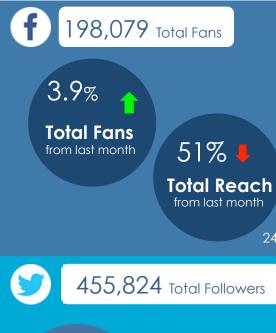




1 1 % since last month



Source: Webtrends



Video: Climate Change is a problem. 228,032 readers, 26,099 video views & 3,114 Likes/Comments/Shares 58% male, 24% aged between 18-34

3,311,103

UNEP's messages

People saw

Top Post:

2.3% 6.8M. Total Followers from last month **IMPRESSIONS** By UNEP Tweets

1.6%

Total Subscribers

from last month

on top actions to save saiga antelopes @BonnConvention 586 retweets 1.1K likes

Top Tweet:

Countries agree

61% male Located in USA, **UK** and India



4,420 Total Subscribers

12% **Total Views** from last month

34,869 Total Views

Followers compared to previous month: 17%

13,565 views



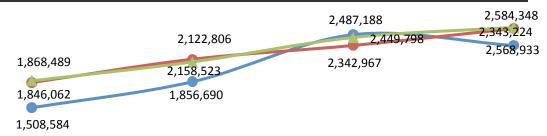
Top Video:

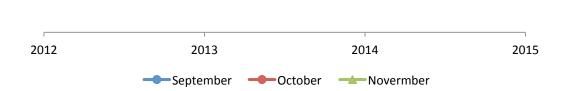
The Antarctic **Ozone Hole**



Month	Total visits	Average per Day	Average Visit Duration
Nov-15	2,584,348	80,760	0:22:22
Oct-15	2,568,933	85,631	0:23:41
Sep-15	2,343,224	73,225	0:21:29
Total for last three months	7,496,505		

Total monthly visits compared to the previous years





KEY FACTS

Total visits year to date: 26,195,304

Visits compared to previous month 1%

Monday was the most active and Saturday the least active day

Average visits per visitor 1.54 Compared to previous month 7%

* Bounce rate

the percentage of visitors to a particular website who navigate away from the site after viewing only one page.



Month	Total visitors	Daily average	Peak day
Nov-15	1,562,231	52,074	18-Nov
Oct-15	1,664,616	55,487	7-Oct
Sep-15	1,370,662	45,688	13-Sep
Total visitors for last 3 months	4,597,509		

Most popular browsers used by visitors

Browser	% of total
Chrome	48.65%
Internet Explorer	16.52%
Firefox	14.20%
Safari	12.63%
Opera Mini	2.60%
Android Browser	1.20%
Edge	1.09%
Opera	0.88%
Safari (in-app)	0.77%
UC Browser	0.75%

KEY FACTS

Total visitors year to date: 15,811,597

Visitors compared to previous month 6% 👢

Returning visitors compared to previous month 1% 🛖

UNEP visitors by age group

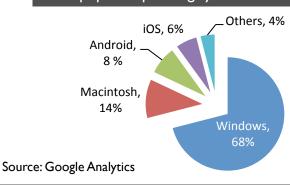
25-34 - 33.31% 18-24 - 30.18%

35-44 - 16.52% 45-54 - 9.90%

55-64 - 6.26%

- 3.83% 65+

Most popular operating systems used by visitors



Source: Google Analytics

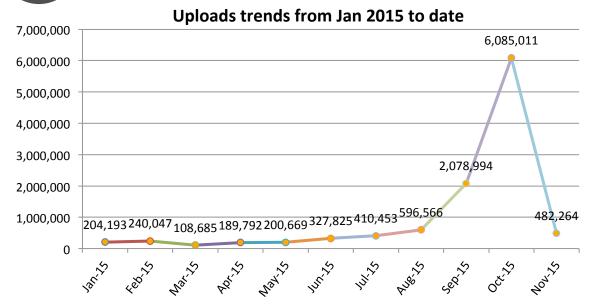
Source: Webtrends

63% of UNEP

audience is between

ages 18-34 years

NOV 2015 UPLOADS



	Most updated sites	Uploads	% Uploads
- 1	http://www.unep.org/NewsCentre/	39,755	8%
2	http://www.unep.org/about/	4,059	1%
3	http://www.unep.org/Library/	3,486	1%
4	http://www.unep.org/esm/	3,383	1%
5	http://www.unep.org/OzonAction/	3,203	1%
6	http://www.unep.org/vacancies/	3,190	1%
7	http://www.unep.org/eacp/iea/trainers.aspx	3,004	1%
8	http://www.unep.org/chemicalsandwaste/	2,762	1%
	http://www.unep.org/ieacp/iea/training/manual/	2,253	0%
9	exercises5.aspx/	2,255	U 70
10	http://www.unep.org/ecalendar/	1,859	0%

KEY FACTS

Total uploads this month were 482,264 compared to the baseline 359%

Baseline: 105,000

Content types

- Html (html, css, js, asp, aspx)
- Images (jpg, png, gif)
- Documents (doc, xls, ppt)
- Videos (avi, mov, mp4, flv)

* Uploads

Uploaded files indicate the content that has changed on the website either through updates to existing content or insertion of new content types including pages (html, asp, aspx files), documents (pdf, .doc, .docx) and images (jpeg, gif, e.t.c)

Source: Webtrends





Top 20 Microsites this Month WED - Global **UNEP Annual Report 2013** Climate Change **Experts DEWA** Regional Office for Africa (ROA) Resource Efficiency Climate and Clean Air Coalition (CCAC) **GEO Disasters and Conflicts** UNEP and the Post-2015 Agenda **Green Economy** Chemicals and Waste Transport **UNEP Year Book Report Environmental Education and Training** Governing Council (GC) The Partnership for Clean Fuels and Vehicles (PCFV) **IEA Community Platform** Regional Seas

Source: Webtrends



Top listed websites based on Google ranking using the search term "UNEP":

- I. UNEP
- 2. UNEP Finance Initiative: Innovative financing for sustainability
- UNEP-World Conservation Monitoring Centre (WCMC)
- 4. UNEP/GRID-Sioux Falls
- 5. GRID-Arendal
- 6. Forside UNEP DTU PARTNERSHIP
- 7. UNEP/MAP
- 8. Great Apes Survival Partnership GRASP
- UNEP DHI Partnership Centre on Water and Environment
- UNDP-UNEP Poverty-Environment Initiative: UNPEI

* Micro-site

A microsite is a separately promoted part of a larger website. A microsite is designed to meet separate objectives and has a separate web address (or Uniform Resource Locator) as its home page. Typically, a microsite resides on the same web server and reflects the branding and overall visual design of the larger site with which it is associated.





COUNTRIES

Top 10 Countries this Month

	Country	New Users	% of Total
1	United States	39,901	17.42%
2	United Kingdom	15,500	6.77%
3	India	13,255	5.79%
5	Canada	9,575	4.18%
4	Australia	8,806	3.84%
7	Kenya	8,285	3.62%
6	China	7,447	3.25%
8	France	7,216	3.15%
9	Germany	6,416	2.80%
10	Switzerland	3,472	1.52%

Top 10 Cities this Month

	City	New Users	% of Total
1	London	4,838	2.11%
2	New Delhi	3,519	1.54%
3	Nairobi	3,010	1.31%
4	Sydney	3,002	1.31%
5	New York	2,965	1.29%
6	Paris	2,788	1.22%
7	Hong Kong	2,392	1.04%
8	Geneva	1,835	0.80%
9	Washington	1,663	0.73%
10	Shanghai	1,658	0.72%

KEY FACTS

The website reached 231 countries and 11320 cities this month.

Northern America was the sub-continent with most visits at (20%), Western Europe was second (12%) and Northern Europe third (10% of total visits)

Source: Google Analytics





Тор	Top 10 Referring Domains this month			
	Domain	Visits	% of total visits	
1	google.com	204,052	8%	
2	google.co.in	78,454	3%	
3	google.co.uk	38,306	1%	
4	Bing.com	25,906	1%	
5	google.ca	22,742	1%	
6	google.com.au	18,263	1%	
7	google.com.mx	17,671	1%	
8	Google.fr	17,206	1%	
9	Google.com.ph	16,371	1%	
10	Google.de	9,977	1%	

Source: Webtrends

KEY FACTS

Google remains the top referral to the UNEP website.

Direct Traffic is 1,671,370 (65%)

* Direct Traffic

Represents traffic to the web site with no referrer either due to:

- the visitor typed the domain name directly into their browser,
- the visitor bookmarked the site, or
- the visitor clicked on an email, shortcut, or other direct link

* Referring Domain

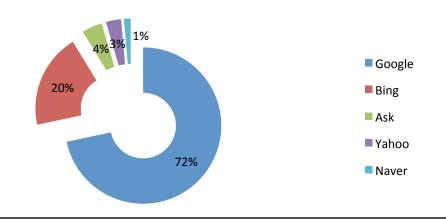
A website that refers a visitor to your site by linking to it.





Top 10 search terms this month 3,723 unep world environment day 2.164 Climate change 878 745 wed sustainable development 620 619 solid waste management 566 green economy black sea 536 water atlas 526 Biodiversity pdf 516

Top search engines used to reach www.unep.org



KEY FACTS

Over 208,556 search terms

Top 5 search terms last month

- I. unep
- 2. world environment day
- 3. biodiversity pdf
- 4. Africa water
- 5. Black sea

* Search term

The terms or phrases a visitor used to find your site using any search engine



Source: Webtrends



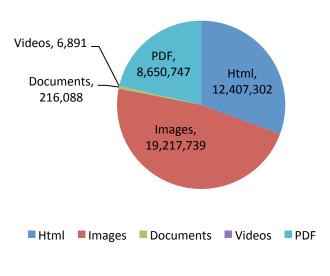
Top 10 Publications this Month

	To Fabrications and Fibrial
	Title
1	The 2015 Emissions Gap Report
,	The United Nations Environment Programme and the 2030 Agenda Global Action for People and the Planet
3	UNEP Year Book 2014
4	Raising the Bar – Advance Environmental Disclosure in Sustainability Reporting
5	Global Waste Management Outlook
6	The Financial System we Need, The UNEP Inquiry Report
7	UNEP Annual Report 2014
8	International Trade in Resources- A Biophysical Assessment
9	Uncovering Pathways Towards an Inclusive Green Economy - A Summary for Leaders
10	Inquiry Working Paper - Creating A Sustainable Financial System, A Role For Finance Ministries

Source: Piwik

KEY FACTS

Top file types downloaded this month



File types

- Html (html, css, js, asp, aspx)
- Images (jpg, png, gif)
- Documents (doc, xls, ppt)
- Videos (avi, mov, mp4, flv)

Source: Webtrends





SOCIAL MEDIA OVERVIEW

f	English	<u></u>	3.9%	198,079
ч.	French	<u> </u>	87 %	10,565
	Spanish	<u> </u>	0.9%	3,906
	Russian	<u> </u>	18 %	1137
	Tunza	<u></u>	0.7%	11,588
	ROWA	1	2.4%	1,261

•	English	û	2.3%	<u>455,824</u>
	French	Û	15.5 %	4,261
	Spanish	Û	3.1%	2,695
	Russian	Û	1.7%	4,240
	ROWA	Û	3.0%	5,306
You Tube	1		1.6%	4,420
	1		17 %	21,746

KEY FACTS

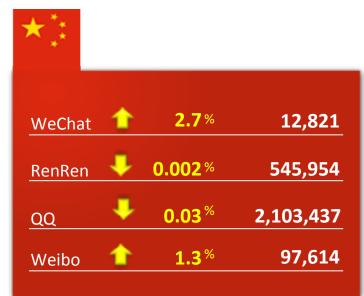
Total followers across all platforms 3,542,481

Compared to previous month 2.3% 1



Highest follower growth this month was seen on Instagram at 17% and French twitter at 87%.

Follower growth also seen on English Twitter, Russian Facebook, WeChat and YouTube.









SOCIAL MEDIA ANALYSIS – NOVEMBER 2015

TWITTER

This month, UNEP's Twitter account recorded a 2.3% increase in followers from 445,770 to 455,824. This growth is mainly attributed to more frequent tweeting to accommodate a larger percentage of UNEP's diverse audience and engagement with accounts whose following is based on a similar mandate as that of UNEP's. However, growth slowed from previous months, possibly due to a lull between major campaigns (SDGs/Champions to COP21/#CaptureClimate).

In addition to the UNEP's audience, review of analytics data informed that UNEP's Twitter audience is likely to engage with positive and informative news on the status and future of saiga antelopes, calls to action on personal involvement in climate change, and Twitter-optimised video clips with straightforward and inspirational messages.

What worked:

- + Wildlife conservation news
- + COP21 updates
- + News on climate change
- + Tweets promoting #CaptureClimate campaign
- + Short, inspirational video content
- + Post on #EnvConflictDay

What did not work:

- + Text-only Tweets
- + Conference images from distance

FACEBOOK

This month Facebook account recorded a 3.9% increase in followers bringing the total number of fans from 190,623 to. 198,079. UNEP continues to outpace monthly growth rates of other UN system agencies due to increased video content, enhanced visuals, and calls to action to accompany top content posted. UNEP's social media team has continued its audience-first approach in ensuring any substantive or supportive comments on posts are replied to or interacted with in a timely manner, which creates a stronger connection with followers.

In collaboration with the Disasters & Conflicts Sub-programme, UNEP's social media team and designers created a suite of social media content for International Day for Preventing the Exploitation of the Environment during War and Armed Conflict. UNEP users engaged strongly with these posts and information about UNEP's work in this area averaged strong user reach.

What worked:

- + Short video content
- + Calls to action to share messages to show support
- + Periodic posts of UNEPLive SDG indicator maps
- + #EnvConflictDay posts

What did not work:

- +World #CitiesDay content
- + Teaser posts not accompanied by high value, shareable content





SOCIAL MEDIA BENCHMARKS

UNEP TWITTER FOLLOWERS COMPARED TO OTHER AGENCIES (As per November 23rd)

AGENCY	FOLLOWERS
UN	5,502,155
UNICEF	4,881,127
WHO	2,722,020
WWF	2,067,482
World Bank	1,611,822
Green Peace	1,479,630
WFP	1,074,610
UNDP	833,447
UNEP	455,824
UNFCCC	240,847
FAO News	177,844
IPCC	66,446
WMO	22,212
WRI Climate	14,673

UNEP's position remains constant despite 2.3% increase in followers.

UNEP FACEBOOK FOLLOWERS COMPARED TO OTHER AGENCIES (As per November 23rd)

AGENCY	FOLLOWERS
UNICEF	5,581,723
WHO	2,570,764
WWF	2,550,748
Green Peace	2,365,156
UN	1,890,400
World Bank	1,879,329
UNDP	1,026,042
FAO	735,078
WFP	694,560
UNEP	198,079
UNFCCC	153,113
WRI	98,656
WMO	47,469
IPCC	15,480
• •	10,100

UNEP's position remains constant despite 10.7% increase in followers.

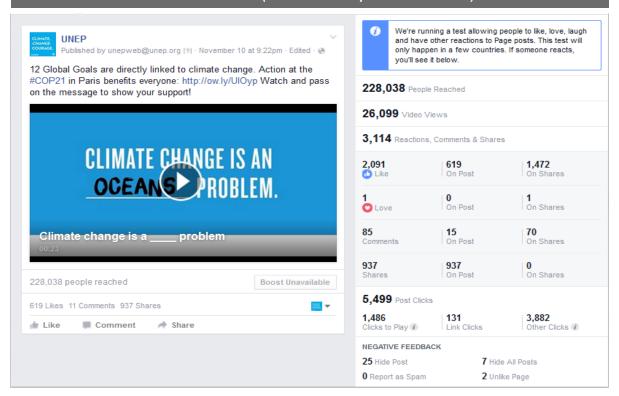




FACEBOOK OVERVIEW

UNEP has a total of **198,079** fans on Facebook as of November 23, 2015. This month **3,311,103** people saw UNEP's information from 95 posts

TOP POST THIS MONTH (shared on Tuesday 10 November 2015)



Source: FB Insights

KEY FACTS

November 2015 Summary

Fans: 198,079

Posts: **95**

Total reach: 3,311,103

Comments: 675

Shares: **4,989**

Likes: 21,455

Link clicks: 3,990

Video views: **90,635**

New fans: **7,456**

Engagement rate: 1.8%

Last month UNEP reached 6,802,734 people through 78 posts, and gained 11,309 new fans, with a 2.8% engagement

Best day of the month

Tuesday 10 November 2015 UNEP reached 228,038 unique individuals.

Key data on this day

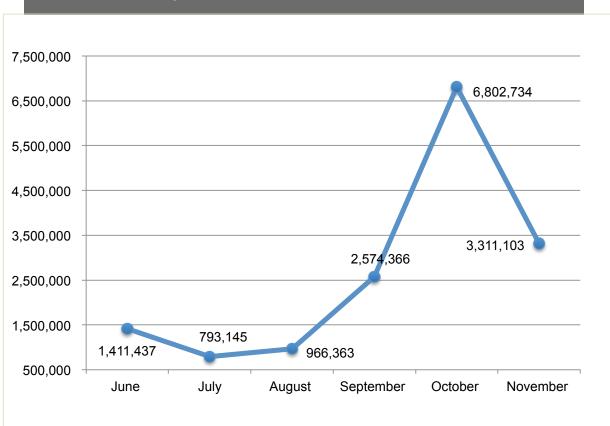
Video:Climate change is a ____ problem.





FACEBOOK MONTHLY REACH

NUMBER OF UNIQUE PEOPLE REACHED OVER THE LAST 6 MONTHS



KEY FACTS

Total number of unique people reached since June 2015:

15,859,148

Average number of people reached per post since June 2015 32,834

NUMBER OF POSTS SHARED

Month	No. of posts
NOVEMBER 2015	95
OCTOBER 2015	78
SEPTEMBER 2015	87
AUGUST 2015	65
JULY 2015	65
JUNE 2015	97
TOTAL POSTS	483

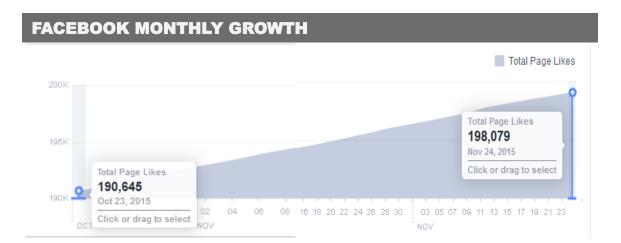
Source: FB Insights

* **Reach** is the total number of estimated unique fans that saw any post from UNEP.





FACEBOOK MONTHLY GROWTH AND ENGAGEMENT



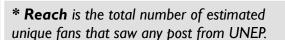
Best reach period 1.5K 1.5K Best reach period 10-11 October Reactions 1,608 10-11 October Reactions 200 ments — Shares 1,608 10-11 October

Source: FB Insights

KEY FACTS

UNEP Facebook page continues to maintain momentum in growth, recording a significant percentage increase in followers with audience-optimised posts, featuring captivating images with explanatory text.

Fans compared to previous month 3.9% 1



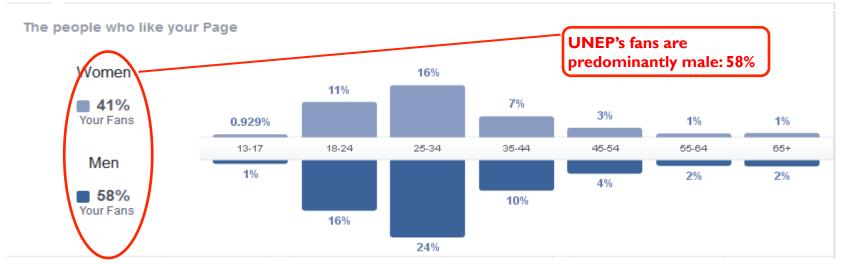
* Engagement rate is the percentage of people who saw a post and liked, shared, clicked or commented on it. Monthly engagement rate can be used as a benchmark to measure how posts perform on a daily/ weekly basis.

Eng.Rate = (Engaged users/Reach) *100

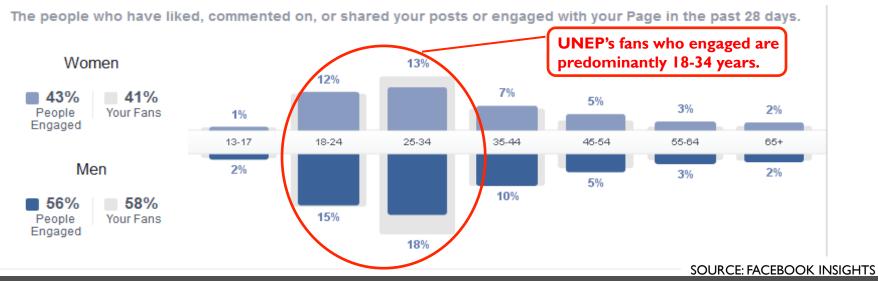




FACEBOOK DEMOGRAPHICS



SOURCE: FACEBOOK INSIGHTS





WEBSITE

4 TWITTER 5 YOUTUBE

6 LANGUAGES 7 GLOSSARY



FACEBOOK FANS - COUNTRIES, CITIES AND LANGUAGES

Country	People Engaged	City	People Engaged	Language	People Engaged
India	1,434	Dhaka, Dhaka Division	828	English (US)	9,265
United States of America	1,380	Nairobi, Kenya	714	English (UK)	2,926
Bangladesh	1,032	Mexico City, Distrito Fe	228	Spanish	1,147
Kenya	794	Quezon City, Metro Ma	206	French (France)	859
Mexico	604	Kathmandu, Bagmati	205	Portuguese (Brazil)	388
Pakistan	591	New Delhi, Delhi, India	204	Italian	337
United Kingdom	501	Lagos, Lagos State, Ni	196	Spanish (Spain)	301
Philippines	446	Chittagong, Chittagon	180	Arabic	297
Brazil	423	London, England, Unit	164	German	224
Italy	402	Phnom Penh, Cambodia	157	Japanese	166

Source: FB Insights





FACEBOOK BENCHMARKS

Page			Total P	age Likes	From Last Week	Posts This Week	Engagement This Week
1	unicef @	UNICEF	5.6m		▲0.4%	19	176.8K
2	World Health Organization	World Health Organizati	2.6m		▲0.5%	8	5.5K
3	WWF	WWF	2.6m		▲0.3%	12	97.5K
4	G	Greenpeace International	2.4m		▲0.3%	80	113.3K
5	WORLD BANK	World Bank	1.9m		0%	17	2.2K
6	CLIMATE. CHANGE. COURAGE.	UNEP	199.5K	1	▲ 0.8%	20	4K
7	UNITED	United Nations	1.9m	-	▲ 0.2%	41	15.6K
8		United Nations Develop	1m		▲ 0.3%	34	14.9K
9	F	Food and Agriculture Or	735.1K	. 0	▲ 0.5%	11	10.7K
10	(4)	World Food Programme	694.6k	. 0	▲ 4,130.4%	5	191

Source: FB Insights

UNEP's position remains constant despite increase in likes and engagements. *statistics comparison is in real-time last month.





TWITTER OVERVIEW

NOVEMBER 2015 FOLLOWER GROWTH - 455,900 Tue, Nov 24 2015 • Followers 455,824 +429 • Following 2,168 +3 - 450,950 Oct 27 Oct 31 Nov 04 Nov 08 Nov 12 Nov 16 Nov 20 Nov 24 ■ followers ■ following ■ Same Scale ■ Dual axis ■ Relative Growth

SOURCE:TWITTERCOUNTER.COM

TOP TWEETS THIS MONTH



UN Environment @UNEP · Nov 2

Countries agree on actions to help save saiga antelopes: bit.ly/1l3jzq1 #conservation @BonnConvention





KEY FACTS

November 2015 Summary

Followers: **455,824**

Tweets: 491 (13 per day)

Replies: I.4K (43 per day)

Mentions: 6.8K

Retweets: 19.3K (604 per day)
Favourites: 13.3K (417 per day)
Impressions: 6.8M (212K per day)

New followers: 10,054 Engagement rate: 0.9%

Top tweets of the month

586 Retweets 1127 likes 593K Impressions

Countries agree on actions to help save saiga antelopes: bit.ly/1l3jzq1 #conservation @BonnConvention

Tweeted on 2 November 2015

232 Retweets 177 likes 106K Impressions
Youth will be most affected by our climate

decisions. Let's see them up for success.

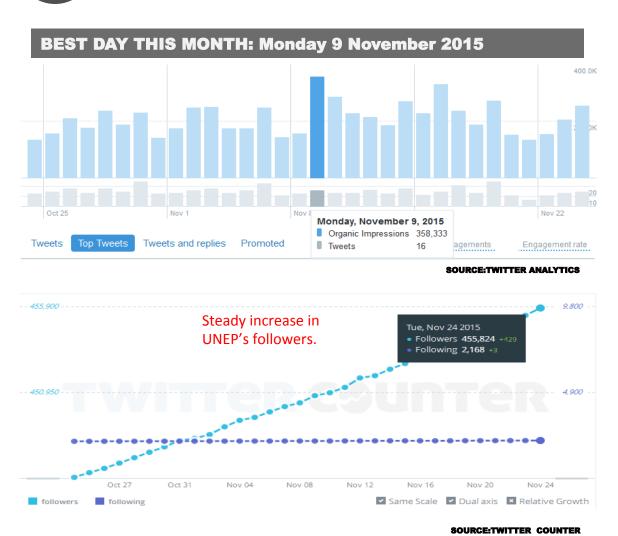
#COP21 bit.ly/1L1KuYc

Tweeted on 14 November 2015



NOV 2015

TWITTER OVERVIEW



KEY FACTS

Best day of the month

Monday, 9 November 2015 UNEP recorded 358,333 impressions.

Key data on this day

- Buzz about COP21
- Tweets on #CaptureClimate campaign
- Emissions Gap report

Impressions compared to previous month 8.1% Followers compared to previous month 2.3%

* Impressions - Twitter Analytics defines impressions as the number of times people saw a tweet on Twitter.





TWITTER DEMOGRAPHICS AND LOCATIONS

Country

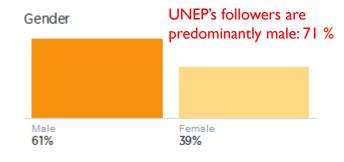
Country name	% of audience	
United States	20%	
United Kingdom	10%	
India	5%	
Kenya	4%	
Canada	4%	
Australia	3%	
France	2%	
Indonesia	2%	
Spain	2%	
Nigeria	2%	

Region

State or region	% of audience
England, GB	9%
Greater London, GB	4%
California, US	3%
New York, US	2%
Nairobi, KE	2%
Ontario, CA	2%
lle-de-France / Île-de-France, FR	1%
Texas, US	1%
Florida, US	1%
New South Wales, AU	196

Interests

Interest name	% of audience
Business and news	89%
Politics and current events	84%
Business news and general info	78%
Tech news	65%
Science news	64%
Movie news and general info	63%
Technology	61%
Financial news	57%
Government	56%
Business and finance	55%



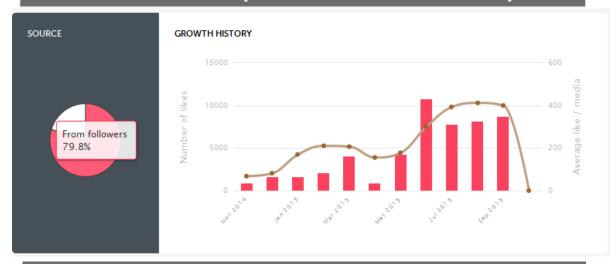
SOURCE:TWITTER ANALYTICS



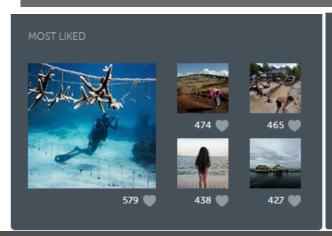


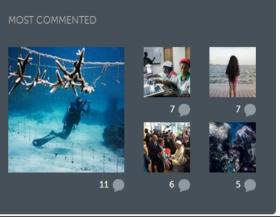
INSTAGRAM OVERVIEW

NOVEMBER TOTALS (October 24- November 24)



TOP MEDIA THIS MONTH





KEY FACTS

November 2015 Summary

Followers: 21,746

Likes: **14,465**

Posts: **49**

Comments: 74

New followers: **3,121** Un-followers: **603**

Followers compared to previous month

17% 🁚

Top media of the month

<u>579 likes</u>

#climatechange adaptation in #Jamaica.
At a coral nursery in Jamaica's Oracabessa
Bay, small pieces of coral grow before
being re-planted on the reefs that play a
crucial role in coastal protection.
#CaptureClimate #COP21 #UNEP #climate
Photo by Kadir van Lohuizen
@kardirvanlohouizen
Do you have a #climatechange story to
share? Tag your image with
#CaptureClimate and mention
@unenvironment – we'll be featuring our
favourites on our social media platforms

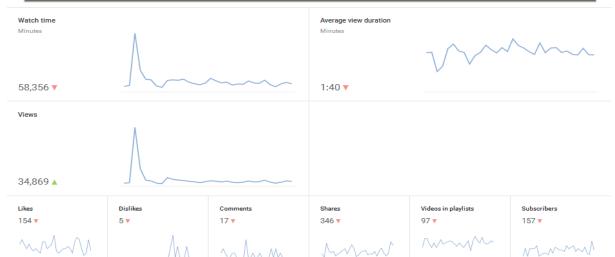
Source: Iconosquare





YOUTUBE

YOUTUBE ACTIVITIES THIS MONTH



TOP 10 VIDEOS VIEWED THIS MONTH

Top 10 Videos Browse all content			
Video	Watch time (minutes) $@$ Ψ	Views @	Likes @
The Antarctic Ozone Hole From Discovery to Re	13,565 (23%)	1,995 (5.7%)	8
A Bottle's Odyssey	12,601 (22%)	13,629 (39%)	9
Seven Billion Dreams. One Planet. Consume with	3,708 (6.4%)	3,036 (8.7%)	28
Meet Lewis Pugh: UNEP Patron of the Oceans	1,602 (2.7%)	571 (1.6%)	2
Ozone Song	1,317 (2.3%)	758 (2.2%)	6
TEDx Talk by David Jensen "Natural Resources a	1,258 (2.2%)	297 (0.9%)	2
Preventing Our Oceans from Becoming Dumps	1,183 (2.0%)	487 (1.4%)	1
Coastal Ecosystems: A Natural Barrier to Climate	981 (1.7%)	240 (0.7%)	4
Briefing on the State of the Environment	846 (1.4%)	82 (0.2%)	0
Black Mamba Anti-Poaching Unit, 2015 Champio	826 (1.4%)	727 (2.1%)	7

KEY FACTS

October 2015 Summary

Subscribers: 4,420

Views: **34,869**

Minutes watched: 58,356

New Subscribers: 69

Last month UNEP recorded 31,185 views, 56,558 minutes watched and a gain of 282 new subscribers.

*YouTube recently changed its analytics algorithm, prioritising watch time over views and lifetime views on each video

Subscribers compared to previous month 2%

Views compared to previous month 12%

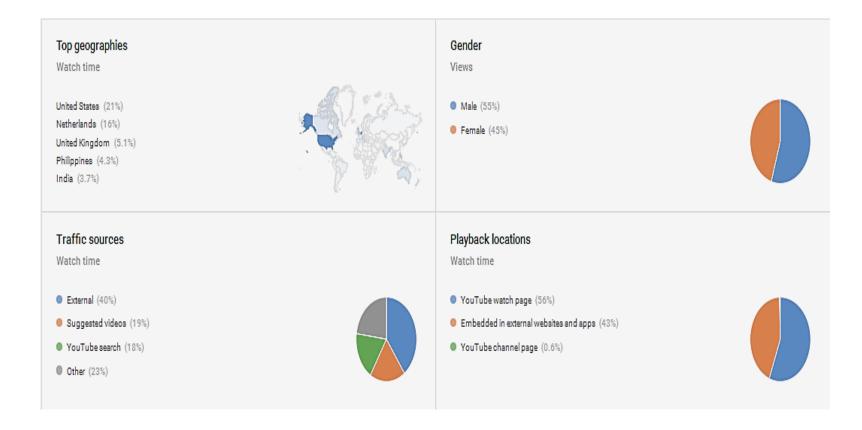
New in Top 10 videos

- Briefing on the State of the Environment
- Meeting Lewis Pugh UNEP Patron of the Oceans
- Coastal Ecosystems: A Natural Barrier to Climate Change





YOUTUBE DEMOGRAPHICS



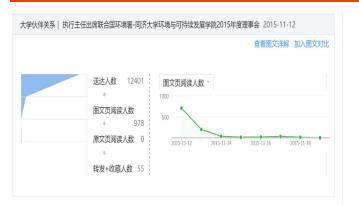




SOCIAL MEDIA - LANGUAGES

CHINESE

WeChat Top post



12 November 2015

FD Visit to China: Attended UNEP- Tongji Institute for Environment for Sustainable Development (IESD) board meeting 2015. Reach 12,401 Retweets:

978

Sina Weibo Top post

执行主任访华 | 联合国环境规划署和北京市环保局联合发布"《北京空气污染治理历程: 1998-2013》评估报告的初步结果。环境署一直关注北京市开展的大气污染治理工作; 2014年,治理空气污染成为第一届联合国环境大会的决议之一,自此,开展了"北京市空 气污染治理"的评估工作。 ❷ 执行主任访华...





11月10日 00:58 来自 微博 weibo.com

阅读 1.5万 推广

转发 11

评论 2

35

10 November 2015

ED Visit to China: Presented early findings of the UNEP-Beijing collaborative report on pollution control in briefing.

Shares: 11

Likes & comments: 7

Reach: 15,000

CHINESE

NEW FOLLOWERS

Sina Weibo: 1.243

QQ: -614 Renren: -13 WeChat: 339

CHINESE CONTENT HIGHLIGHTS

WHAT WORKED

Posts on UNEP ED Achim Steiner's visit to China

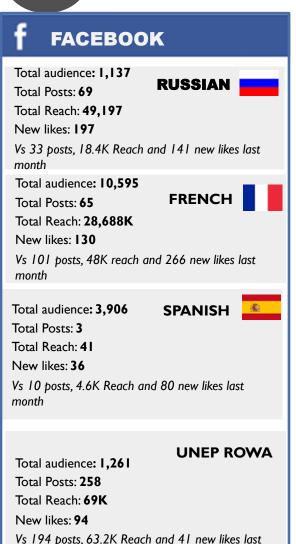
Fans on WeChat and Sina Weibo continue to rise. Slight decrease in QQ audience. This is because social media users continue to move to WeChat.

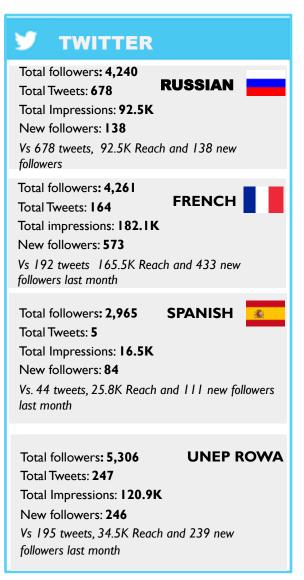
RenRen audience numbers continue to drop due to decrease in use of platform by users as well as popularity. The possibility that RenRen might be phased out as a Chinese social media platform remains.





SOCIAL MEDIA - LANGUAGES









month





WEB

Bounce Rate: The percentage of visitors to a particular website who navigate away from the site after viewing only one page.

Direct Traffic: Represents traffic to the web site with no referrer as one of the following: I) the visitor typed the domain name directly into their browser, 2) the visitor bookmarked the site, 3) the visitor clicked on an email, shortcut, or other direct link

Page Views: An instance of an Internet user visiting a particular page on a website.

Referring Domain: A web site that refers a visitor to your site by linking to it.

Visitors: The number of inferred individual people (filtered for spiders and robots), within a designated reporting timeframe, with activity consisting of one or more visits to a site.

Visits: An instance of an Internet user visiting a particular page on a website.

SOCIAL MEDIA

Engagement Rate: Is the percentage of people who saw a post and liked, shared, clicked or commented on it. Monthly engagement rate can be used as a benchmark to measure how posts perform on a daily/weekly basis.

Eng.Rate = (Engaged users/Reach) *100

Fans: Users who "like" a particular page

Followers: Users who have subscribed to your Twitter updates and will see your Tweets show up in their news stream.

Replies: Replies are mentions that start with the @handle of a specific user you're engaging.

Retweet: A retweet is when a user shares a post of another user with their followers. Twitter enables this action with their "retweet" button.

Impressions: Is the *potential* number of users that saw the tweet. E.g. if you have 2,000 followers and send the same message two times, your reach is 2,000 but impressions is 4,000 - because those 2000 people could potentially have seen the message twice.

Reach: Is the total number of estimated unique Twitter users that saw a tweet from UNEP.

Tweets: Any message you send out to your followers.

